

We have a (1) week cancellation policy.

Cancellations prior to (1) week from your initial rental date will receive a full refund of the deposit.

If you cancel your reservation less than (1) week prior to your initial rental date, the deposit will be refunded less a \$150.00 cancellation fee (\$100.00 Off Season). Cancellation notice must be received by 1:00pm Eastern Time. Cancellation requests received after 1:00pm will be charged the full daily rate. If you have reserved using a Gift Certificate and cancel less than (1) week prior, you will forfeit the certificate.

Once Lessee takes possession of the rental boat, the Lessee agrees to the full term of rental period. No refunds will be given for early boat return. Lessee altering reservation (releasing dates) at the time of pick up will be assessed a cancellation charge for holding boat out of inventory.

We are not responsible for the weather and will not put boaters out in unsafe conditions. Unsafe conditions typically include thunderstorms, lightning, or hail. If the conditions are deemed unsafe, we will do our best to first reschedule your rental. If rescheduling is not possible, we will then refund your rental fee.

If on the day of your rental the weather is cool, windy, or rainy, we do not consider those to be unsafe conditions. A cancellation would result in the return of your deposit less a \$150.00 cancellation fee (\$100.00 Off Season).

Do not rely on weather forecasts. These are only predictions (especially precipitation) and not necessarily what will take place. For example, there are many days throughout the summer in Northern Michigan that are forecasted to have a certain percentage of rain but turn out to be gorgeous days. Do not be scared by the rain cloud on TV or online, especially when it's only a 10-30% chance.

If the morning looks uncertain, there is a very high probability it will be beautiful once the sun gets higher in the sky; usually somewhere between 10am to 12pm. We will not cancel based on a weather prediction or before the morning has a chance to clear up.

While some parts of the waterway may be windy and rough other parts may be calmer and very nice. We will gladly show you where the best places to go are based on weather conditions.

Dress for the weather. It can be a good idea to pack a sweatshirt, windbreaker, or blanket in case you get a little chilly.

Additionally, we are not responsible for the weather during the entire term of your reservation. Once you take the boat, you are committing to the whole term of your rental contract. Multiple-day rentals do not get refunds or additional days added on to rentals because of lost days due to weather.

It is inevitable that reserved equipment will occasionally be unavailable due to unforeseen circumstances at the time of your rental reservation. We reserve the right to offer you substitute equipment of equal or greater value in lieu of the originally reserved equipment at no extra cost to you. If no alternate equipment is available, we really have no choice but to reschedule or cancel your reservation.

Indian River Marina offers NO insurance coverage for equipment damages incurred during your rental period. Please check with your homeowner, auto, or credit card company to see if there is an insurance rider available to you.

Policies are subject to change without notice.